

## SMF1181 Quality Management - 2014-2015

**Course code:**

SMF1181

**Course name:**

Quality Management

**Course level:**

Bachelor (syklus 1)

**ECTS Credits:**

10

**Duration:**

Vår

**Language of instruction:**

Norwegian

**Expected learning outcomes:**

The student shall after completing the course understand, use and maintain quality systems according to NS-ISO 9000.

**Topic(s):**

Management principles. Quality improvement. Process understanding. Improvement projects. Quality systems- documentation- NS-ISO 9000 series.

**Teaching Methods:**

Lectures

Group works

Mandatory assignments

Exercises

Tutoring

**Form(s) of Assessment:**

Other

**Form(s) of Assessment (additional text):**

Written Exam, 3 hours

Evaluation of Project(s)

Each part must be individually approved of.

**Grading Scale:**

Alphabetical Scale, A(best) – F (fail)

**External/internal examiner:**

Internal examiner

**Re-sit examination:**

No

**Tillatte hjelpemidler:**

**Academic responsibility:**

Faculty of Technology, Economy and Management

**Course responsibility:**

Eirik Hamre Korsen og Carla Susana Aquedo Assuad

**Publish:**

Yes