

SMF2051 Organizational Management including Labour Laws - 2012-2013

Course code:

SMF2051

Course name:

Organizational Management including Labour Laws

Course level:

Bachelor (syklus 1)

ECTS Credits:

10

Duration:

Vår

Language of instruction:

Norwegian

On the basis of:

- SMF1042 Basic Economics
- SMF1301 Industry and Business Systems

Expected learning outcomes:

- Show knowledge of organizational theory to administrative and managerial problems.
- Acquire knowledge, skills and attitudes as a leader, and also be able to recognize all employees participation in the management of an organization.

Topic(s):

- Part 1: Aims and efficiency - organization structure - human, social, ethical and cultural relations - power and conflicts - surroundings - motivation and rewards - communication - decision-making processes - learning and organizational development- management - how to study organizations
- Part 2: The myths and reality of the service society - profitability - the service management system - personnel development - the customer as market and co-producer - physical environment and technical remedies - the companys image - the creation, reproduction and further development of business ideas - price policy - internationalisation - quality, productivity and strategy - diagnosis - culture and philosophy as instruments in management - changing and leadership.
- Part 3: Working Environment and Labour Dispute.

Teaching Methods:

Lectures

Group works

Mandatory assignments

Tutoring

Form(s) of Assessment:

Written exam, 4 hours

Grading Scale:

Alphabetical Scale, A(best) – F (fail)

External/internal examiner:

- External examiner spring 2012.
- External examiner is used periodically to evaluate contents, arrangements and the examination system.

Re-sit examination:

- Ordinary resit.
- Approved exercises are valid for resit examination.

Tillatte hjelpemidler:**Examination support:**

- Laws.

Coursework Requirements:

- Exercises (4 from 5 must be approved). Delivery in groups of 4-5 students.
- Details concerning course requirements will be presented at the beginning of the semester.
- Compulsory participation, minimum 80 %.

Academic responsibility:

Faculty of Technology, Economy and Management

Course responsibility:

Høgskolelektor Ivar Moe

Teaching Materials:

- Jacobsen, Dag Ingvar og Thorsvik, Jan, Hvordan organisasjoner fungerer, Fagbokforlaget, 3. utgave, ISBN 978-82-450-0517-2.
- Jacobsen, Dag Ingvar og Thorsvik, Jan, Hvordan organisasjoner fungerer - Arbeidsbok og casesamling, Fagbokforlaget, 3. utgave, ISBN 978-82-450-0518-9.
- Normann, Richard, Service Management, Cappelen akademiske forlag, 3. utgave, ISBN 82-02-19835-6.
- Appropriate book or collection of articles in labour laws.
- Labour Laws.

Publish:

Yes